



Australian Government

IP Australia

11th ICT Roadmap meeting

Geneva, 27-29 September 2023

CWS/11 update



11th ICT Roadmap Meeting 2023

- Hosted by IP Australia at WIPO Headquarters in Geneva, 27-29 September 2023
- Bringing together experts from IP Offices in the field of ICT to exchange ideas, share best practices, discuss challenges, and explore opportunities for future collaboration



11th ICT Roadmap Meeting 2023



120

Total registered

18

IP Office delegate presentations



2

Guest speakers



35
Offices



■ Virtual 66 ■ In person 57



3

Round table discussion



Program

Day 1

Theme I:



Current and Future ICT
Challenges and
Opportunities for IP Offices

Opening address

Michael Cristiano

CIO & GM Innovation and Technology Group
IP Australia

Kenichiro Natsume

Assistant Director General, Infrastructure and
Platforms Sector | WIPO

Day 2

Theme II:



Contemporary ICT
Business and Operating
Models of IP Offices

Guest speaker

Dr Trudi Lang

Senior Fellow in Management Practice
Saïd Business School, University of Oxford

Round table discussion

- **Cyber and Data Breaches in the IP Ecosystem**
- **Collaborating for Efficiency**
- **Embracing the AI Age**

Day 3

Theme III:



Digital Transformation
and Technology Inspired
Innovation in IP Offices

Guest speaker

Dr Nick Tate

President | Australian Computer Society

Round-Table Discussion



**Collaboration
for Efficiency**

**Cyber and Data
Breaches in the
IP Ecosystem**

**Embracing
the AI Age**

Round-Table Discussion

A circular graphic with a dark, abstract background featuring glowing blue and purple light trails. The text "Cyber and Data Breaches in the IP Ecosystem" is centered within the circle in a white, bold, sans-serif font.

Cyber and Data Breaches in the IP Ecosystem

Key discussion points:

- Examples of cyber and data breaches in IP Ecosystem and more broadly discussed
- Education programs/training, including vendors/supply chain – you're only as strong as your weakest link
- Is over protection an issue at times? Different countries/IP Offices have different risk tolerances and legislative requirements
- Sharing of cyber threats/breaches amongst IP offices – How can this process be facilitated, which platform or forum can be used

Round-Table Discussion



Key discussion points:

- Smaller groups work more effectively (optimise 2-way feedback)
- Once successful, the learnings from these smaller groups can be shared with larger groups
- Value in physical exchanges (exchanging frameworks, ideas etc.) - provides confidence in seeing others moving in same direction
- Passive platforms less effective
- Proactive approach required, e.g. more frequent, less formal catch-ups (CWS Task Force meetings used as example)

Round-Table Discussion



Key discussion points:

- 10 offices indicated having an ICT Strategy
- 13 offices indicated they are actively using AI solutions
- Legislative limitations
- How to continuously improve AI tools?
- Use of AI to be risk based, e.g. key decisions such as patent grant always to be supervised
- AI uses: Questions around quality control, creating office actions, adding value

Key Insights



Offices interested in exploring platforms to share alerts about security issues/breaches affecting the IP ecosystem



Consensus amongst offices to move from passive to active mechanisms of exchange



Bi-lateral and smaller multi-lateral cooperation projects preferred over larger multi-lateral initiatives.



Value of ICT Roadmap Meeting noted as mechanism for establishing bi-lateral collaboration lines.



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Contact us



1300 65 1010 (9am-5pm, AEST)



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